

\_\_\_\_\_\_ It Works! Marketing International UC, 28 Pembroke Street Upper, Dublin 2, Ireland \_\_\_\_\_\_

# IT WORKS! PERKS MEMBER AGREEMENT TERMS & CONDITIONS UNITED KINGDOM

It Works! Marketing International Unlimited Company, 28 Pembroke Street Upper, Dublin 2, Ireland shall be referred to as "IT WORKS!" throughout this Agreement. Where a customer has elected to become an IT WORKS! Perks Member, they agree to the following terms and conditions:

## **I. GENERAL TERMS**

- 1. The IT WORKS! Perks Member Agreement allows a customer to enjoy Perks Member pricing on all orders.
- 2. There are two ways to become a Perks Member: (1) You can commit to a three (3) month minimum monthly subscription (enrollment order plus two (2) additional consecutive month orders); or (2) You can enrol by paying a one-time IT WORKS! Perks Membership Fee ("Membership Fee") and placing a single order for product.
- 3. A Perks Member must be at least 18 years of age.
- 4. Monthly subscription orders may be changed or cancelled online by logging into your Perks Member account at <a href="https://www.itworkseu.com">www.itworkseu.com</a> or by calling Customer Support (see below) at least two (2) business days prior to the next monthly subscription process date.
- 5. The Perks Member may order products in addition to their monthly subscription order at any time and receive Perks Member pricing.
- 6. The Perks Member may cancel the monthly subscription at any time after the three (3) month commitment has been fulfilled. Perks Members who cancel their monthly subscription prior to completing the three (3) month minimum commitment will be charged the Membership Fee. Payment of this Membership Fee completes the Perks Member Agreement, and the Perks Member is still considered an IT WORKS! Perks member and will receive Perks Member pricing on future orders, subject to paragraph 8, below. The monthly subscription will continue to run every month until the Loyal Customer changes or ends their monthly subscription.
- 7. If a Perks Member wishes to upgrade to a Distributor, the Perks Member must enrol under the same Distributor their Perks Member account is under.
- 8. IT WORKS! reserves the right to cancel and remove the accounts from the It Works! system of Perks Members who do not place an order for one (1) year (twelve (12) consecutive months). Orders placed after the Perks Member has been removed from the system following one year of inactivity may require entering a new IT WORKS! Perks Member Agreement pursuant to paragraph 2, above.

### II. IT WORKS! PRODUCT REFUNDS AND RETURNS POLICY

All refunds and returns will be subject to the IT WORKS! Refunds and Returns Policy located at https://static.myitworks.com/legal/pdf/returnspolicy.pdf.

#### **For Customer Support:**

https://itworkseu.com/contactus

NOTE: PERKS MEMBERS MAY PURCHASE PRODUCT FOR PERSONAL USE ONLY AND MAY NOT RESELL THE PRODUCT FOR ANY REASON. ONLY IT WORKS! INDEPENDENT DISTRIBUTORS ARE AUTHORIZED TO SELL IT WORKS! PRODUCTS. ANYONE OTHER THAN A CURRENT IT WORKS! INDEPENDENT DISTRIBUTOR FOUND TO BE SELLING OR ADVERTISING IT WORKS! PRODUCTS FOR PURCHASE WILL HAVE THEIR RIGHTS TO BUY PRODUCTS TERMINATED.



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<u>LIMITATION OF LIABILITY:</u> IT WORKS! products produce different results for different people, and IT WORKS! does not guarantee specific results nor offer a money back guarantee. Customers should follow the directions with each product received. IT WORKS! excludes liability for any damage arising from, but not limited to, the improper usage and/or improper storage of the product. This limitation of liability is not intended to limit your statutory rights.

<u>GUARANTEE</u>: By law your products must correspond with their description and any sample by reference to which they were ordered. They must also be of satisfactory quality and be reasonably fit for the purposes for which such goods are normally used or for which you informed the seller that you wanted them. In addition to these legal rights and to your legal right of cancellation, IT WORKS! offers a no quibble guarantee, applicable to sales in the UK, that if (for any reason) you change your mind about your purchase you may return the goods (at your own expense, in the condition in which you received them and in their original packaging) to IT WORKS! at the address set forth in THE IT WORKS! Refunds and Returns Policy within 30 days of delivery, for a complete refund of the price you have paid for them. Any additional guarantee given by the manufacturer, is stated on the product label, on the packaging or on accompanying documentation. Please refer to your statutory rights for more information.

<u>COMPLAINT:</u> Please contact Customer Support or e-mail <u>compliance@itworks.com</u> to have your questions answered or complaints handled.

You may also file a complaint directly with an ADR provider (an out-of-court dispute handling service). IT WORKS! does not agree to its consumer complaints being handled by ADR providers which can be accessed via the EU Online Disputer Resolution (ODR) platform: <a href="http://ec.europa.eu/odr">http://ec.europa.eu/odr</a>. Instead, the Direct Selling Association (the DSA) offers an out-of-court dispute handling service which is specific to direct selling companies such as IT WORKS! who are members of the DSA. DSA members agree to abide by the DSA's Codes of Practice. For details of the DSA's Codes of Practice and its out-of-court complaint handling arrangements, contact DSA, Unit 14, Mobbs Miller House, Christchurch Road, Northampton NN1 5LL, tel 01604 625700, email: info@dsa.org.uk or visit the DSA website: <a href="www.dsa.org.uk">www.dsa.org.uk</a>. Complaints can be submitted to the DSA either online (by email) or by post.

<u>DATA PROTECTION</u>: The Perks Member agrees that any personal data they provide shall be processed in accordance with the <u>IT WORKS! Data Protection Notice</u> to register the IT WORKS! Perks Member, to complete and fulfil orders and process invoices, and to send them information on products or services that we believe may be of interest.

This website is owned and operated by It Works! Marketing International UC, 28 Pembroke Street Upper, Dublin 2, Ireland. Please see the <a href="Privacy Policy">Privacy Policy</a> for more information.

IT WORKS! is a member of the Direct Selling Association of the UK and requires its Distributors to comply with the codes of the DSA.

It Works! Marketing International Unlimited Company Commercial Registry in Ireland #535880 VAT ID #3263610DH

For Customer Support:

https://itworkseu.com/contactus



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# WITHDRAWAL AND CANCELLATION FORM

If you wish to revoke or cancel the contract, please fill in this form and return it to us.

# It Works! Marketing International UC

28 Pembroke Street Upper Dublin 2, Ireland

l,	, hereby revoke the contract concluded by
me for the purchase of the following article	es:
Ordered on/Order Number:	
Name of the consumer(s):	
Address of the consumer(s):	
Signature of the consumer(s): Only on printed form	
	Date